

# PlusTrac™ Professional

## Our Program, Your Guarantee

### Program Specifications

#### One AED or a Thousand

Every AED program manager wants to do everything possible to guarantee the best chance of saving a life. Managing your AEDs with PlusTrac's online program is completely scalable and simple—no matter how many AEDs or rescuers are in your program. With PlusTrac™ Professional, you have live customer support to help you design and launch your program—and any time you need help once it's been implemented.

#### Readiness Counts

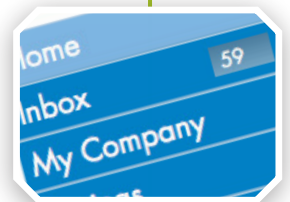
The PlusTrac AED Program Management System from ZOLL enables your AED program with everything your organization needs to manage all of your AEDs online. PlusTrac makes it easy to keep your AEDs inspected, your consumables up to date, your volunteer responders trained, and all of your AEDs properly managed and ready for rescue.

#### Compliance Matters

PlusTrac will maintain a complete record of your Good Samaritan status and keep you in constant contact with the manufacturer of your AED, along with the many local, state, and federal agencies whose regulations may affect keeping Good Samaritan status.

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Every person in your organization who needs to have status updates on all or part of your AED program will know what they need to know, when they need to know it. Early warnings, reminders, and Good Samaritan status updates will keep everyone informed—from the general manager to the single volunteer responder. Managers can tailor PlusTrac to deliver the reports they want. PlusTrac makes it easy to manage your compliance and readiness.



# Professional Program Specifications

## Readiness

Program Launch Event	Conference call with users to establish roles and responsibilities, and provide PlusTrac training
Implementation Plan	Detailed plan for AED program deployment and activation with site-specific compliance/readiness timeline
Alerts/Notifications	E-mail alerts and notifications sent 90/60/30 days prior to pad and battery expiration
Tracking/Reporting	E-mail reminders, reports, and dashboard charts prompt for required manufacturer/regulatory maintenance

## Compliance

Prescription/Medical Oversight	AED prescription + Medical Director (physician) assigned to provide, review, and approve rescue protocols
Agency Notification/Registration	Automatic completion and submission of all agency notifications/registrations
Online File Cabinet/Resource Library	Access to online library of legal and regulatory requirement documents
Compliance Guarantee Documentation	Develop and maintain all documentation needed to meet and exceed local requirements for Good Samaritan protection, including statement of indemnification

## Support

Customer Support	Immediate-response online chat, telephone customer support, same-day e-mail, or help desk ticket system
Data Entry/Batch Upload	Assistance with data entry/batch upload of all AED program data
FDA/Manufacturer Recall Alerts	Device-specific notifications by serial number entered into PlusTrac and sent by e-mail
Post-Event Review/Loaner AED	After event, a loaner AED is sent to the location; site sends AED used in rescue with pre-paid shipping label. Event data is retrieved and AED is returned to site. Then event data report and physician's review is uploaded to PlusTrac.

## Need More?

Some large AED programs with multiple units, possibly in several locations, need extra support. Do you need pre-staged products from your manufacturer delivered on a specific training date? Do you need help collecting data about AEDs already in service that are converting to PlusTrac? We can provide premium services, if needed. Ask your PlusTrac representative for information about services not shown here.

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